

Policies and Procedures for Community Outreach Program

The Crane Lakes Community Outreach Program was established to ensure the well-being of our residents. The goal is to provide support and/or resources for our neighbors that may live alone, those confined to their homes, or anyone that may need assistance. Each Resident Outreach Volunteer has a block of homes under their “watch”.

1. The Outreach Volunteers serve as the eyes and ears of their respective block of homes. They will periodically check on their neighbors if they do not see them out and about on a regular basis.
2. Outreach Volunteers will work with the residents with issues they may have by referring them to the responsible HOA committee chairperson and/or HOA Director or provide them with information regarding the many services available within Volusia County.
3. Outreach Volunteers will coordinate the One Blood Drives and Flu Shots for our residents.
4. Outreach Volunteers will notify the Outreach Chairperson if they can no longer assist with the program and will work with their replacement to insure a smooth transition.
5. An estimated budget will be presented to the Board of Directors for approval on an annual basis.

Prepared by: Bobbi Eskey

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