

Our History...

In 1989, the Florida Legislature ordered a task force to be formed to report on crime and the elderly. The Attorney General's Task Force On Crimes And The Elderly held several public meetings around the state and invited discussion from many seniors.

The task force found that seniors were being targeted for scams, subjected to high-pressure sales tactics, and were being deceived by false advertising at an alarming frequency throughout the state.

As a result, the Attorney General's office sponsored a project called the "Seniors vs. Crime" to help all adults to avoid crime, scams, hoaxes, and to help recover from being a victim.

You may also contact Seniors vs. Crime to schedule a speaker to address your group.

Remember!

"If it sounds too good to be true, it probably is."

Seniors vs. Crime

Volusia County Office
724 Big Tree Rd., Room 7
Holy Cross Luthern
South Daytona, FL 32119

Phone

407.537.9509
833.547.5662

Office Hours

Thursdays, 10 A.M.-2 P.M.

E-mail

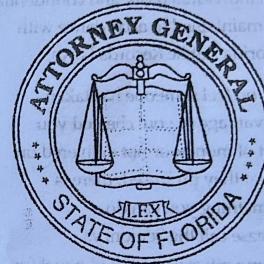
Volusia@svcproject.org

Website

seniorsvscrime.com

1.800.203.3099

Seniors VS. Crime



*A project of the
Florida Attorney General's Office*

We're Here To Help...

Have you been taken advantage of or scammed?

The primary goal of this program is to reduce victimization of senior citizens who are often targeted for specific crimes based on their age.

There are dishonest people out there who want to try to separate seniors from their money. We know there are two sides to every story, and we strive to be fair in all cases. No problem is too large, or too small. Each case is handled on an individual basis, and confidentiality is maintained in accordance with Florida Public Records Laws.

If you feel someone has taken advantage of you, cheated you out of money, or not delivered on what they promised, there is something you can do.

Please call the Seniors vs. Crime office (see back of panel for address), and let us help you. We are also able to help any adult who has a civil problem.

How Does This Work?

If you feel you have been a victim of a scam or unfair business deal, gather all your documentation (i.e. receipts, work order, contracts, etc.) and bring them to our office so we can review your case.

Seniors may feel embarrassed about being a victim. Seniors vs. Crime uses the philosophy of "seniors helping seniors."

In general, cases are resolved in a short time, but some can become quite lengthy. We can help all adults, not just seniors.

Please bear in mind that not all cases may be resolved to a senior's satisfaction. There may sometimes be circumstances that prevent us from coming to an amenable solution, but we strive for compromise whenever possible.

Any case involving a criminal offense is turned over to the proper law enforcement agency for appropriate action.

What Else Can I Do?

Tips to protect yourself...

Even if you have recently been taken advantage of, there are steps you can take in the future.

- Always obtain at least three written estimates on any work you are going to have done.
- Check with your local Better Business Bureau or other government agencies before having work done to ensure your contractor is reliable.
- Have a written contract for all work to be performed.
- Make sure that your chosen contractor is licensed and has insurance.
- Never give out bank account or social security numbers, or any personal information—especially over the phone.